

Birthday Party FAQs

Q. How many total children are included in the party?

A. It depends on the party package selected:

A+ Star party (ages 3-12) Maximum of 12 guest

A+ Super Star party (ages 3-12) Maximum of 12 guest

Note:

- The birthday child is not included in the guest count- She/He is our guest of honor.
- We do not include parents guardians, teachers, and chaperones in your guest total.
- We do not include the children under the age of three in your total.
- Please add \$10 per child for each additional guest after the twelfth child.

Q. Will my party have a party host the entire time of the party?

A. Most definitely. Your party host is with your party from start to finish. Your party host is there to greet your guest and will lead your party with a variety of fun games and activities. Your host will set-up your party room, serve your guest, and assist you in any way possible to make your party the ULTIMATE birthday party experience. Your host will help carry your gifts to the car and will take care of all the clean-up too!

Q. Am I allowed to tip the party host?

A. Tipping is appreciated but only if you feel the party host has given outstanding service and helped to make your party run smoothly. Tipping is not required.

Q. What decorations am I allowed?

A. A+ allows any table decorations such as balloons, napkins, paper plates, cups and tablecloths. Please note that A+ does provide (free of charge) plastic table liners for all tabletops and we provide generic paper plates, napkins, and plastic forks if you choose the SUPER STAR Pizza party. If you choose STAR party you are responsible for all paper products and utensils.

Q. What type of food is allowed at the birthday party?

A. Cupcakes, juice boxes, and ice-cream cups work best as treats during your birthday party. If you are choosing the SUPER STAR Pizza party only pizza will be provided. We do have a refrigerator to keep your drinks cold and a small freezer too.

Q. Can we serve alcohol for the adults?

A. NO alcohol allowed. Also, there is no smoking permitted anywhere on the premises.

Q. How early should we arrive for the birthday party?

A. We suggest arriving at least 15 minutes prior to your scheduled birthday party time. This will help you in collecting the waivers and any last minute instructions to the birthday host that may be necessary. If you should arrive too early, your party needs to wait in our lobby. Your birthday party will start on time, so please remind guest to be on time.

Q. Do all students need a waiver?

A. Please include waivers given to you by A+ in your invitations. All participants must have a waiver.

Q. Do you need separate waivers for each child, even if they are in the same family?

A. No. All immediate family members can have their names on the same waiver. We have plenty on hand if a child forgets to bring theirs.

Q. What should guest wear to the party?

A. Your guest should wear comfortable clothes-t-shirt with shorts or gymnastics leotards. It's best not to wear anything with buttons, buckles, zippers, belts or rivets. Also, please remove all jewelry. If your guests have long hair, it needs to be put in a ponytail if possible.

Q. Will I be charged for infants or adults attending the party?

A. Of course not. Each type of party has age requirements. Infants, children under the age of three, and parents are considered spectators at the party. They are to remain in the upstairs area and not in the gym during the first part of the party. However, they can participate during the last half of the birthday celebration when the group moves into one of the private party areas in our facility.

Q. Will I be sharing the gym with another class or parties?

A. There could be another party in our gym at the same times. However, the other party will be with their party host and will be on other equipment. We do not schedule classes during birthday parties.

Q. What do I need to do to reserve my party?

A. All of our packages require a nonrefundable \$50.00 deposit. This \$50.00 is applied towards the total cost of your party. The balance of your party package is paid 2 days before your party. A member of our customer service team will count the number of guest attending and then ask for any balance due at the end of the party.

Q. Is my deposit refundable?

A. I'm sorry.....no. You may cancel your party and use the deposit toward tuition, merchandise, or any special event. You can even reschedule your party.

Q. What if I need to change the date of my party or my party package type?

A. No problem. A party date can be switched provided we have a date available for you. A party package can be switched, if we can fit it in our schedule and we accommodate you with a party host. Must give at least 5 days notice for change.